

Now available for members

Visit a Costco Optical location today and experience the high quality service that Costco Associates¹ offer our members!

How to use your benefits at Costco Optical locations:



For eye exams & contact lens fitting services:

- › Contact a Costco Optical outlet to schedule your appointment. Make sure to say you are a member of the network listed on your card.
- › Confirm the eye doctor at Costco is a participating network provider.¹
- › A participating optometrist will obtain authorization for exam benefits and file your claim for you.
- › Some providers may require you to pay for your contact lens fitting upfront, allowing you to use all your material allowance towards the purchase of your contact lenses.



For Materials Purchases: (Frames, Eyeglass Lenses & Contact Lenses)

- › Visit AlwaysAssist.com to obtain your coverage information and an easy-to-fax claim form.
- › Costco Optical locations require you to pay in full at the time of purchase and will provide a detailed receipt.
- › Submit the detailed receipt with the vision claim form attached by fax or mail.
- › Any applicable co-pays will be deducted; you will be reimbursed based on your policy's in-network allowance schedule.



HOW TO SUBMIT CLAIMS:

A claim form is available on [AlwaysAssist.com](https://www.alwaysassist.com)

By Fax: (888) 843-5872

By Mail:

P.O. Box 14389
Baton Rouge, LA 70898-9100

Notes: Reimbursements are subject to policy provisions. Please see your Certificate of Insurance or contact us at (888) 400-9304 for a complete explanation of benefits. Charges for sales tax are not a covered benefit.

¹ Optometrists at Costco Optical outlets are independent of Costco, and may not be in network. To verify that your vision exam will be fully covered after co-pay, confirm that your doctor is an in-network provider.

TO FIND OUT MORE ABOUT THE SERVICES AVAILABLE TO YOU CALL 888-400-9304.